

# QualityTyme.net — WATCH REPAIR FORM — (Please Print Clearly)

Please print out, complete, sign and send in this (unedited) form with your watch.

Repair Authorization Number (call us to obtain number): \_\_\_\_\_

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Daytime Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Evening Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Email Address: \_\_\_\_\_

Brand of Watch: \_\_\_\_\_ Model of Watch: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Watch Material (i.e. Steel, Gold): \_\_\_\_\_

Band / Bracelet Style: \_\_\_\_\_

General Description of watch (include dial color, bezel style, etc...): \_\_\_\_\_

Declared value of watch (i.e. amount to insure watch on its return to you): \$ \_\_\_\_\_

Service/repair request (i.e. Overhaul, Crown & Tube, Case & Bracelet Refinishing, etc...)

Describe any problems you are having with the watch—be very specific. (use back of form if needed).

How long have you owned the watch? \_\_\_\_\_ Is the watch running now? Yes / No

When was the watch last serviced? \_\_\_\_\_ Where? \_\_\_\_\_

How did you hear about us? (please be specific) \_\_\_\_\_

Are you interested in selling this watch? Yes / No / Maybe

All watches MUST be sent to us via an “insured” carrier or your choice (Fed-Ex, UPS, DHL, or USPS, etc...)

You MUST package the watch in a BOX — NO “padded envelopes”. We recommend wrapping the watch in bubble wrap.

DO NOT include your original box, paperwork, or any packaging you want back. We do not return any packaging or boxes.

We will contact you with the total service costs (and to obtain payment) after the watch has been received and inspected.

We accept Visa/Master Card/Discover or personal checks payable to “InfoQuest Publishing, Inc.”

Please CALL us BEFORE sending your watch to obtain a “Repair Authorization Number”.

A separate and complete Repair Form must be submitted for EACH watch your are shipping.

You must submit this exact form in its entirety, unedited and unmodified. Do not “copy and paste”, retype or recreate this form.

**Please ship your watch to the following address and be sure to email us the tracking number.**

InfoQuest Publishing, Inc.  
Repair Department  
10460 North Roosevelt Blvd, Suite #377  
Saint Petersburg, Florida 33716

Telephone: 1.866.997.6539  
Fax: 727.906.8310  
Email: jb247@hotmail.com

By signing this form and sending us your watch you are agreeing to the following: The information you have provided is accurate to the best of your ability. InfoQuest Publishing, Inc. is not responsible for any loss or damage to your watch during shipping to us. You are responsible for insuring your watch and packaging it adequately so that it arrives safely. We do not “rush” our work. While we may provide “estimated” completion times on our website or over the phone, we can NEVER “guarantee” any completion dates. We will do our best to complete your watch in a timely manor, but service times may be delayed for a number of reasons that are beyond our control, including but not limited to the following: Difficulty in obtaining vintage parts, parts temporarily out of stock or on back order, delays in receiving ordered parts, and holiday or other seasonal delays.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_